

Riverside Primary School

Parent Code of Conduct



Purpose and scope

At Riverside Primary School, we believe it is important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at ALL times

To help us do this, we set clear expectations and guidelines on behaviour for ALL members of our community.

This includes staff (through the Staff Code of Conduct) and pupils (through our Behaviour Policy).

The **Parent Code of Conduct** aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect
- Set a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school 'open door' activities (including events on the school grounds, for example, International Showcase Event or inside school such as School Fairs and Showcase Assemblies / Christmas Productions)
- Swearing, or using offensive or abusive and derogatory language
- Displaying a temper, or using a raised or angry voice at members of staff, pupils or other parents
- Threatening ANY other member of the school community, including staff, pupils or other parents
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of any physical sanctions as a form of punishment against your child whilst on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Approaching or disciplining another person's child - **please bring any behaviour incidents to a member of staff's attention**
- Smoking or drinking alcohol on the school premises
- Possessing or taking drugs
- Bringing dogs onto the school premises (other than guide dogs)

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the Parent Code of Conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent in to school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our Legal Advisors regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way.

The final decision for how to respond to breaches of the Parent Code of Conduct rests with the Headteacher.

The Headteacher will consult the Chair of Governors before banning a parent from the school site.